

### General Application

\* indicates a required field

#### Who can apply

##### **Palmy Companion Card information**

People with an impairment have a right to equal participation in the community (places, spaces, and information) without discrimination.

The Palmy Companion Card is designed to provide equity in ticketing expenses for people with life-long impairments who may need additional support by a companion to participate in ordinary activities at partnering venues and activities.

To receive a Palmy Companion Card, a person must:

- Be a permanent resident or citizen of New Zealand.
- Reside within the [Palmerston North City boundary](#).
- Be a person with life-long impairments who may need additional Attendant Companion Support to participate in ordinary activities at partnering venues and activities.

##### **Attendant Companion Support definition**

Attendant Companion Support means you require significant assistance with mobility, communication, self-care, or learning, where the use of aids, equipment or alternative strategies does not enable you to carry out these tasks. The Palmy Companion Card will not be issued for conditions with infrequent or unexpected events such as allergic reactions, falls or medical emergencies.

The Palmy Companion Card is not issued to every person with an impairment. The card is issued to individuals with life-long impairments who may need additional Attendant Companion Support to participate in ordinary activities at partnering venues and activities.

The diagnosis of a medical condition or the presence of an impairment does not automatically qualify a person for a Palmy Companion Card. The impairment needs to be permanent, and a card cannot be issued if improvement is possible. Attendant Companion Support does not include providing reassurance or encouragement nor can it be for infrequent or unexpected events or medical emergencies.

A friend, family member, or paid carer may be an Attendant Companion Support.

#### Members

**Are you a current Companion Card member? \***

- Yes  
 No

### New Members Page

\* indicates a required field

# CC Membership Form 24/25

## Form Preview

### New Applicant's Information

#### Applicant's Details \*

First Name

Last Name

#### Date of Birth (dd/mm/yyyy)

Must be a date.

#### Address \*

Address

  

Address Line 1, Suburb/Town, and State/Province are required. Country must be New Zealand

#### Applicant's Home Phone Number

#### Applicant's Mobile Phone Number

#### Applicant's Email \*

Must be an email address.

#### Photo (Optional, must be of applicant if submitted)

Attach a file:

**I confirm I live within Palmerston North City boundaries (This scheme is only open to residence of Palmerston North City) \***

Yes

### New Applicant's Details of Impairment

#### What is the applicant's primary impairment? \*

- Severe Autism
- Autism in combination with learning disability
- Moderate to severe learning disability
- Down Syndrome
- Significant and severe conditions that cannot be controlled by medication or other treatment/intervention
- Uncontrolled epilepsy with frequent seizures (eg. More than weekly)
- Osteogenesis imperfecta
- Spinal Injuries - high level assistance

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## Form Preview

- Progressive neurological conditions - where the level of impairment /dysfunction is significant and advanced
- Cognitive issues where impairment is significant (eg advanced dementia/ABI)
- Major organ failure where treatment / transplant surgery is not possible
- Attention Deficit Hyperactive Disorder/ Attention Deficit Disorder/ Asperger's
- Legally blind, where visual acuity scores are less than 6/60 with corrected vision
- Motor neurone disease
- Muscular Dystrophy
- Parkinson's Disease - with mobility problems
- Other:

At least 1 choice must be selected.

### **If you selected other, please add more details of the applicant's impairment (Optional)**

### **Where can we confirm your impairment needs? \***

- Mana Whaikaha (Go to next section)
- Support Links (Go to next section)
- Enable New Zealand (Go to next section)
- My Doctor (Please provide details in next question)

At least 1 choice must be selected.

### **Only complete if ticked 'My Doctor' Above: Medical Clinic's name**

### **Doctor's Name**

### **Medical Clinic or Doctor's Phone Number**

### **Medical Clinic or Doctor's Email**

Must be an email address.

## Person Completing Application

### **Are you the applicant named on this form? \***

- Yes (Go to Partnering Venues section)
- No (Please complete the following questions if you are not the applicant named in this application)

### **I have the applicant's permission to complete this form on their behalf. \***

- Yes
- No

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## Form Preview

### My role in relation to the applicant is:

### My Contact Details

First Name

Last Name

### My Phone Number

### My Email

Must be an email address.

## Partnering Venues

### Which of the current partnering venues/ activities do you think you will use your card at most frequently?

- Central Energy Trust Arena
- Centrepont Theatre
- Creative Sounds
- Esplanade Scenic Railway
- Focal Point Cinema
- Freyberg Pool, Lido Aquatic Centre and Splashhurst
- Globe Theatre
- Palmy Conference and Function Centre
- Regent on Broadway
- Silky Otter Cinema
- Te Manawa Museum
- Manawatu Rugby - Cyclones, Turbos and Hurricanes games in Palmy

### Where else in Palmerston North would you like the Palmy Companion Card to be accepted?

### Would you like to see Palmy Companion Card be accepted outside the Palmerston North City boundaries?

- Yes
- No

## Applicant's Declaration

### # I have a life-long impairment and need additional Attendant Companion Support to participate in ordinary activities in the community. \*

- Yes

### # I am a citizen or permanent resident of New Zealand. \*

- Yes

# CC Membership Form 24/25

## Form Preview

**# I am a resident within the Palmerston North City boundary. \***

Yes

**# I authorise and give permission for the issuer of the Palmy Companion Card to verify the information contained in this form for the purpose of assessing my eligibility for a Palmy Companion Card. This may include obtaining information held by government agencies, confirming information with health professionals and service providers and sharing my information contained in this form or obtained in connection with this application for the purpose of verifying my eligibility and processing my application. \***

Yes

**# I confirm that the information contained in this application is true and correct. \***

Yes

## Terms and Conditions

### Privacy Statement

We collect personal information from you, including your name, contact information, and details of your impairment so that we can process application and assess your eligibility.

Besides our staff, we may share your information with health service providers or government agencies you have provided to us to confirm your eligibility.

Providing some information is optional. If you choose not to provide information then , we may be unable to confirm your eligibility for a Palmy Companion Card.

You have the right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. If you'd like to ask for a copy of your information, or to have it corrected, please contact us at: [info@palmycompanioncard.co.nz](mailto:info@palmycompanioncard.co.nz)

Our privacy statement is available here: <https://manawhaikaha.co.nz/about-us/privacy/>

### Terms and Conditions

#### Palmy Companion Card Terms and Conditions

It is important that you read and understand the terms and conditions below:

- The Palmy Companion Card must only be used when you require the assistance of Attendant Companion Support to participate at a partnering venue/activity.
- Only the person whose name appears on the Palmy Companion Card can use the card.
- Companion tickets cannot be used at partnering venue/activity operator without the Palmy Companion Card cardholder being present.
- Palmy Companion Card cardholders must inform the partnering venue/activity operator of their requirement for a Companion Ticket at the time they book or purchase their own ticket.
- Acceptance of the Palmy Companion Card does not indicate that a partnering venue/activity is accessible. Cardholders are advised to check accessibility with the partnering venue/activity operator before booking tickets.
- The partnering venues/activity operators will issue a cardholder with one Companion Ticket, or admission, at no charge. The Companion Ticket will be exempt from all booking fees.

# CC Membership Form 24/25

## Form Preview

- Where a cardholder has a requirement for more than one companion, this must be negotiated by the cardholder with the partnering venue/activity operator at the time of booking.
- The Palmy Companion Card can be used to obtain admission for any programs, services and sessions run by partnering venue/activity operators. This will be subject to the usual admission, availability, and terms and conditions of the partnering venue/activity operator. As noted above, cardholders are recommended to check accessibility requirements at a particular venue.
- The Palmy Companion Card can be used in conjunction with any recognised concession cards.
- Cardholders must provide their Palmy Companion Card details when making telephone bookings and must present their valid card at ticket collection, and on request when asked. If cardholders cannot present their card, they may be charged for the Companion Ticket. Bookings cannot currently be made online.
- Partnering venues/activities must ensure cardholders are able to be located physically close to their companions. Companions must remain close to cardholders to assist them as required. Cardholders with specific seating requirements must inform the partnering venue/ activity operator at the time of booking.
- Some partnering venue/activity operators may charge for participation over and above general admission costs (such as a fee for rides in addition to an entry fee at a fun park). Partnering venues/activities must issue a Companion Ticket for both admission and for additional components, such as rides, if the cardholder requires assistance to participate.
- Palmy Companion Cards may be used to purchase a package deal for the cardholder that combines admission costs with additional components such as meals. When booking a package deal, cardholders must check with the partnering venue/activity operator what is included with the Companion Ticket. For example, if food or beverages are included in the cardholder entry then the cardholder should confirm if the Companion Ticket will also receive food and beverages as part of the deal.
- Cardholders and Companion Ticket holders must comply with all venue rules.
- If a partnering venue/activity operator suspects that a Palmy Companion Card is being misused, they can report this to the issuer of the Palmy Companion Card. Misuse of the Palmy Companion Card may result in the card being cancelled, and the cardholder may be ineligible to reapply. This is at the discretion of the Palmy Companion Card issuer.
- A Palmy Companion Card is not a guarantee of access, tickets or seating. Tickets, seating or access will be granted subject to availability of the partner venue/activity provider.

The participating partners may change from time to time and cardholders should review the list of current participating partners online: <https://www.pncc.govt.nz/Community/Community-projects-and-programmes/Companion-Card-trial>

**I understand and accept the cardholder terms and conditions \***

Yes

[Current Members Page](#)

\* indicates a required field

[Membership Details](#)

# CC Membership Form 24/25

## Form Preview

### Name \*

First Name

Last Name

### Membership Number

### Please provide your email address \*

Must be an email address.

### Please confirm your home address \*

Address

Address Line 1, Suburb/Town, and State/Province are required. Country must be New Zealand

### Please confirm your phone number

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